

ARLINGTON PUBLIC SCHOOLS
2016 COMMUNITY SATISFACTION SURVEY

DUAL-FRAME TELEPHONE SURVEY AMONG
602 ARLINGTON COUNTY COMMUNITY MEMBERS WHO DO NOT CURRENTLY HAVE
CHILDREN IN ARLINGTON COUNTY PUBLIC SCHOOLS

70% Landlines / 30% Cell Phones

TOPLINE REPORT¹

Field Dates: March 11-23, 2016

Margin of Error: ±4.0%

SCREENING QUESTIONS

A. What county do you live in?

100% ARLINGTON COUNTY

B. Do you have any children?

47% YES [GO TO SCREENER C]

53% NO [GO TO Q1]

C. Do any of them currently attend Arlington public schools?

n=284

100% NO [GO TO Q1]

¹ Please note that percentages may not add to exactly 100 due to rounding.

1. We would like to ask about your views on public schools in Arlington. In your opinion, do you think Arlington schools are...?²

83% TOTAL EXCELLENT/GOOD (NET)

46% EXCELLENT
37% GOOD

6% TOTAL FAIR/POOR (NET)

5% FAIR
1% POOR

12% DON'T KNOW (VOL.)
* REFUSED (VOL.)

2. What overall grade would you give the **public schools in Arlington**: A, B, C, D, or F, where A is outstanding, B is very good, C is average, D is poor, and F is failing.

43% A
37% B
6% C
1% D
1% F

11% DON'T KNOW (VOL.)
* REFUSED (VOL.)

3. Please rate your level of agreement with the following statement: "My tax dollars are being well spent by the Arlington public school system."

70% TOTAL AGREE (NET)

32% STRONGLY AGREE
38% SOMEWHAT AGREE

8% NEITHER AGREE NOR DISAGREE

14% TOTAL DISAGREE (NET)

9% SOMEWHAT DISAGREE
5% STRONGLY DISAGREE

7% DON'T KNOW (VOL.)
1% REFUSED (VOL.)

² Responses categories in this series were rotated top-to-bottom and bottom-to-top.

4. How satisfied are you with the degree to which the community is involved in the School Board's decision-making process on items such as boundaries, budgets, or educational programs? Would you say you are...?

59% TOTAL SATISFIED (NET)

20% VERY SATISFIED
39% SOMEWHAT SATISFIED

15% TOTAL DISSATISFIED (NET)

11% SOMEWHAT DISSATISFIED
4% VERY DISSATISFIED

25% DON'T KNOW (VOL.)
1% REFUSED (VOL.)

5. How satisfied are you with the degree to which the local schools inform the community of its events? Would you say you are...?

69% TOTAL SATISFIED (NET)

30% VERY SATISFIED
38% SOMEWHAT SATISFIED

16% TOTAL DISSATISFIED (NET)

12% SOMEWHAT DISSATISFIED
4% VERY DISSATISFIED

14% DON'T KNOW (VOL.)
1% REFUSED (VOL.)

6. To what extent do you agree or disagree with the following statement: "Arlington Public Schools' staff and families collaborate with local community members."

56% TOTAL AGREE (NET)

23% STRONGLY AGREE
32% SOMEWHAT AGREE

11% NEITHER AGREE NOR DISAGREE

15% TOTAL DISAGREE (NET)

10% SOMEWHAT DISAGREE
5% STRONGLY DISAGREE

17% DON'T KNOW (VOL.)
1% REFUSED (VOL.)

7. In your opinion, is it the responsibility of the public schools to close the achievement gap between white students and black and Hispanic students?

73% YES
20% NO

7% DON'T KNOW (VOL.)

8. In your opinion, how successful do you think Arlington Public Schools has been in narrowing the academic achievement gap?³

55% TOTAL SUCCESSFUL (NET)

12% VERY SUCCESSFUL
43% SOMEWHAT SUCCESSFUL

11% TOTAL UNSUCCESSFUL (NET)

8% SOMEWHAT UNSUCCESSFUL
3% VERY UNSUCCESSFUL

15% NEED MORE INFORMATION/NO BASIS TO JUDGE (VOL.)

18% DON'T KNOW (VOL.)
1% REFUSED (VOL.)

³ Responses categories in this series were rotated top-to-bottom and bottom-to-top.

9. During the last year, did you attend any events organized by the Arlington Public Schools?

23% YES [CONTINUED]
76% NO [SKIPPED NEXT Q.]

1% DON'T KNOW (VOL.)
* REFUSED (VOL.)

10. About how many times did you do that in the last year? [RECORDED NUMBER]

n=136
86% UNDER 10
8% 10-15
1% 16-20
2% 21+

11. During the last year, did you participate in any activities held at the public schools but sponsored by other organizations?

34% YES [CONTINUED]
64% NO [SKIPPED NEXT Q.]

1% DON'T KNOW [SKIPPED NEXT Q.]
1% REFUSED [SKIPPED NEXT Q.]

12. About how many times did you do that in the last year? [RECORDED NUMBER]

n=207
86% UNDER 10
7% 10-15
1% 16-20
5% 21+

13. Other than the activities we just mentioned, have you used any of the local schools' facilities for other purposes? For example, this could include activities such as exercise, organizational meetings, performing arts events, or adult education classes.

47% YES [CONTINUED]
52% NO [SKIPPED NEXT Q.]

1% DON'T KNOW [SKIPPED NEXT Q.]
1% REFUSED [SKIPPED NEXT Q.]

14. About how many times did you do that in the last year? [RECORDED NUMBER]

n=282
54% UNDER 10
15% 10-15
5% 16-20
19% 21+

15. How satisfied are you with your access to local schools' facilities? Would you say you are...?

82% TOTAL SATISFIED (NET)
47% VERY SATISFIED
35% SOMEWHAT SATISFIED

4% TOTAL DISSATISFIED (NET)
3% SOMEWHAT DISSATISFIED
1% VERY DISSATISFIED

13% DON'T KNOW (VOL.)
2% REFUSED (VOL.)

16. Do you know how to locate information about Arlington Public Schools services, programs, and resources?

86% YES
12% NO

1% DON'T KNOW
1% REFUSED

Demographics

Finally, I'd like to ask you some background questions.

17. Are you of Spanish or Hispanic origin or descent?

15% YES
83% NO
2% REFUSED

18. Are you:

71% WHITE
10% BLACK
11% ASIAN
4% ANOTHER RACE
4% REFUSED (VOL.)

19. What is the highest level of education you have completed? [READ LIST]

4% TOTAL HIGH SCHOOL OR LESS (NET)
1% SOME HIGH SCHOOL
3% HIGH SCHOOL GRAD
7% SOME COLLEGE
30% COLLEGE GRAD
55% TOTAL POST-GRAD (NET)
6% SOME GRADUATE SCHOOL
49% GRADUATE OR PROFESSIONAL DEGREE
2% REFUSED (VOL.)

20. Which of the following categories best describes your age range? [READ LIST]

10% 18-24
30% 25-34
20% 35-44
16% 45-54
14% 55-64
7% 65-74
2% 75+

1% REFUSED (VOL.)

21. And regarding your family's annual income...Please tell me which of the following categories best describes your family's total annual household income before taxes.

2% LESS THAN \$25,000
1% \$25,000 TO \$29,999
2% \$30,000 TO \$39,999
2% \$40,000 TO \$49,999
4% \$50,000 TO \$59,999
5% \$60,000 TO \$69,999
5% \$70,000 TO \$79,999
3% \$80,000 TO \$89,999
54% \$90,000 OR HIGHER

1% DO NOT KNOW (VOL.)

20% REFUSED (VOL.)

22. Did you ever have any children in the Arlington public school system?

37% YES
62% NO

1% REFUSED

23. Are there languages other than English spoken in your home?

23% YES
76% NO

1% REFUSED

24. **[ASKED AMONG YES TO PREVIOUS QUESTION, n=140]** What other languages are spoken? RECORDED VERBATIM

31%	SPANISH
17%	FRENCH
5%	GERMAN
4%	ITALIAN
3%	HINDI
2%	GREEK
2%	ARABIC
1%	BENGALI
1%	CROATIAN
1%	ALBANIAN
1%	JAPANESE
1%	KOREAN
1%	UNSPECIFIED/DECLINED TO STATE
1%	POLISH
1%	ROMANIAN
1%	RUSSIAN
1%	TURKISH
1%	URDU
1%	VIETNAMESE

25. What is your home zip code? [RECORDED ZIP CODE]

19%	22207
15%	22205
15%	22201
14%	22204
10%	22202
9%	22206
8%	22203
2%	22213
2%	22209

26. Including yourself, how many adults live in your household? [RECORD NUMBER]

30%	1
53%	2
9%	3
4%	4
1%	5+
2%	REFUSED

27. Gender [RECORDED FROM SAMPLE]

50%	MALE
50%	FEMALE

Those are all the questions I have. Thank you for your time and help.